

# Florida Prepaid College Board Board Meeting Agenda

March 26, 2025

Following the adjournment of the Investment Committee Meeting

Webinar

<https://bit.ly/40WJk15>

<b>Welcome and Call to Order</b>	Chairman Rood	
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<b>Approval of Minutes of the December 11, 2024, Board Meeting</b>		Tab 1
<b>Committee Reports</b>		
<ul style="list-style-type: none"><li>Investment Committee Meeting</li><li>Audit and Risk Committee Meeting</li></ul>	Chairman Rood Kathy Hebda	Tab 2
<b>Marketing Update</b>	Martha Bullock	Tab 3
<b>Customer Relationship Management Update</b>	Ashley Falls Luis Gonzalez Andy Schrider Prashant Meta Rick Stierwalt	Tab 4
<b>Contact Center Update</b>	Brandon Goeke Andy Schrider	Tab 5
<b>Value Driven AI Investment</b>	Will Thompson	Tab 6
<b>Administrative Rule Changes</b>	Will Thompson George Levesque	Tab 7
<b>Executive Director's Report</b>	Kevin Thompson	
<ul style="list-style-type: none"><li>2025/2026 Proposed Operating Budget</li><li>Annual DSO Certification</li><li>ITN/Contract Update</li></ul>		Tab 8 Tab 9 Tab 10
<b>Legislative Update</b>	Nicole Kelly	Tab 11
<b>Other</b>		
<b>Adjourn</b>		